

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Ranger Reports

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service



Month	September 26	Report date	30/09/26	Person	Steve Shaw
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This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see www.manorroyal.org/security

SECTION 1: Activity this month.

Commentary	Report Type: Anti-Social Behaviour
01.09.2026 12:42:59 Locations Cobham Way Type Dangerous/Antisocial Driving Details We have been into Lyreco today while doing our checks to see if they had any CCTV footage from Sunday about the meet up. They do have CCTV of the entire incident with donuts happening and multiple large groups arriving and departing at speed. This happened roughly around 19:30-21:10 and there is at least 1 licence plate number that we saw: OU64 LYC. There was a mixture of motorbikes/ e-bikes and cars along with a van that turned up possibly with spare tyres as there is one dumped by the fence although we can't be certain that is from the meetup. Bodycam footage of the CCTV is available. Escalated Blue Light Security (steve@bluelightgroup.uk)	 Two photographs side-by-side. The left photo shows a black tyre lying on its side on a grassy area next to a fence. The right photo shows a paved area with several circular tyre marks, with a building in the background.

Commentary	Report Type: Crime
01.09.2026 14:13:21 Locations Acorn Retail Park Details Whilst in Acorn Retail Park we saw Thierry Pirron shouting to himself and drinking. We dialled 999 and followed at a distance while giving the police as much up to date information as possible. They ended the call by saying "they will see what they can do". Bodycam footage is available. CR:703 0109 Escalated Emergency (999)	 A photograph showing a yellow plastic bag hanging from a wooden fence post. The background shows some greenery and a fence.

Find out more, including viewing other performance reports, at www.manorroyal.org/rangers

MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Parking
03.09.2026 11:48:27 Newton Road Caravans or sleeping in vehicles whilst on a patrol I have been asked to document overnight parking with vans and caravans on and around manor royal in particular Kelvin way newton road Escalated BID (Steve@manorroyal.org)	

Commentary	Report Type: Parking
03.09.2026 12:00:45 Kelvin Lane Overnight Parking / Caravans or sleeping in vehicles whilst on a patrol on Kelvin way still reporting camper vans over night sleeping for the bid manager. Escalated BID (Steve@manorroyal.org)	

Commentary	Report Type: Parking
03.09.2026 12:04:11 Kelvin Lane Abandoned vehicles whilst on Kelvin lane still checking and reporting untaxed and overnight parking around the manor. This vehicle is untaxed Escalated BID (Steve@manorroyal.org)	

Commentary	Report Type: Parking
03.09.2026 12:13:52 Kelvin Way Abandoned vehicles whilst on patrol of Kelvin way for the bid and reporting abandoned vehicles and camper vans over night parking multiple vans with engines missing flat tyres vans on axel stands	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Street Cleanliness
03.09.2026 12:17:20 Locations Kelvin Way Type Spillages Details whilst on patrol on Kelvin way oil containers have been dumped on the pavement this has been reported to the maintenance team. Escalated BID (Steve@manorroyal.org)	

Commentary	Report Type: Parking
03.09.2026 12:25:05 Kelvin Way Abandoned vehicles whilst on a patrol I am still reporting vehicles that are either abandoned or camping this 7.5 truck has been in the same spot now for many months all broken at the front and with broken windows. Escalated BID (Steve@manorroyal.org)	

Commentary	Report Type: Parking
03.09.2026 12:32:23 Kelvin Way Abandoned vehicles whilst on a patrol still getting information on the vehicles for the bid manager 2 more vans 1 with the engine missing and the other van with no number plate. Escalated BID (Steve@manorroyal.org)	

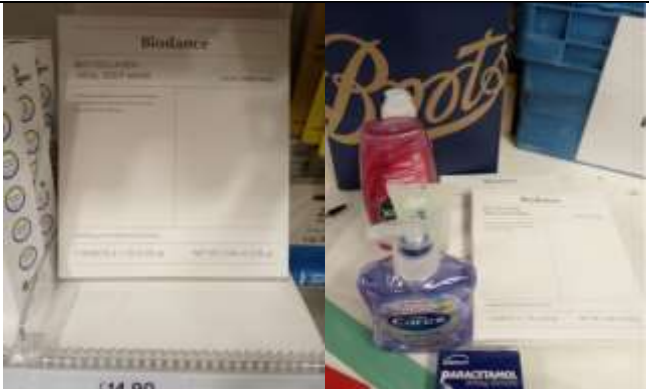
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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Parking
03.09.2026 13:06:10 James Watt Way Caravans or sleeping in vehicles whilst on a patrol of James watt way I am still reporting overnight sleeping on roads of manor royal. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Parking
03.09.2026 13:17:14 Whittle Way Caravans or sleeping in vehicles whilst on a patrol of whittle way still reporting camper vans sleeping in the area white transit camper Escalated BID (Steve@manorroyal.org)	

Commentary	Report Type: Parking
03.09.2026 13:24:17 James Watt Way Overnight Parking / Abandoned vehicles whilst on a patrol of James watt way another vehicle that has been in the same place for weeks. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime / Recovery
Locations County Oak Retail Park Details whilst on a patrol I got a call from the manager at boots saying that they have a male and a female in-store concealing items, as I got to the store I could see the security guard outside with the offenders arguing, I could see the car the male was driving away whilst I followed the female saying whatever you have in the car to give back, she protested that she had nothing. I went to the car and the male handed me back some items that was taken without paying, he then made off through the red lights nearly causing a crash. the vehicle was a black ford galaxy VRN FN61VLM this vehicle headed in the direction of Dobson road. I went back to the store to return the goods stolen value £40	

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Commentary	Report Type: Vulnerable Person
04.09.2026 15:20:17 Locations County Oak Way Details whilst on a patrol I received a call over the radio about a first aid incident that has happened out side Costa an elderly lady had fallen onto her hip and cut her knee and head, an off duty police from the met was in the area and started first aid, the ambulance was called and given a long waiting time, I was make making sure that the cars kept moving away from the area as it's on the round about. the ambulance is still not on the scene. Escalated Blue Light Security	

Commentary	Report Type: Parking
06.09.2026 18:29:58 Locations Fleming Way Details While on a foot patrol I came across a car that looked to be abandoned by the side of the road in front of Hyundai and Chery opposite the Premier Inn. The license plate number is: GP23 FDY and after checking the details of this online I found that this was untaxed (screenshot providing this). It is also covering a manhole entrance as well. This has been reported to Crawley Council. Case number: 4308 Escalated Crawley Council (https://crawley.gov.uk/council-information/west-sussex-county-council)	

Commentary	Report Type: Crime / Recovery
09.09.2026 15:48:37 Locations County Oak Retail Park Details Received a call from B&M to say two females had come into store acting suspiciously and had attempted to take £37.10 worth of goods. The items were retrieved and the females had left the area before we arrived. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime
09.09.2026 16:38:49 Locations County Oak Way Details Received a radio call from Pets At Home to say they had just had a £100 fish tank stolen. There were 3 people involved, 1x female and 2x males all in their 40s/50s. They got into a vehicle (GV26 LPC) and had left the area before we were able to get to the store.	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Street Cleanliness
11.09.2026 13:44:49 Locations James Watt Way Details While doing a car patrol I came across a mattress that looks to have been fly tipped, opposite Balfes's Bikes, there seems to be other rubbish underneath it as well which makes it seem more likely that it has been dumped. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)	

Commentary	Report Type: Crime
11.09.2026 17:13:56 Locations County Oak Retail Park Details Received a radio call from TK Maxx to say they had had a theft from their store. Security only found out due to a customer telling them this had happened while they were on the door and the customer was on their way out, it was also 10-15 minutes after the incident happened that they told security. No CCTV available due to LPO not being in store. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Street Cleanliness
12.09.2026 11:40:04 Crawters brook whilst on patrol of crawlers brook I have come across dumped rubbish at the new seating area of the brook. a bin would be an idea in this area. Escalated Maintenance Team	

Commentary	Report Type: Street Cleanliness
12.09.2026 13:29:49 James Watt Way Fly tipping whilst on a patrol I noticed that a mattress has been dumped on the side of the road opposite Markovitz business. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Anti-Social behaviour
12.09.2026 13:39:24 Locations Cobham Way Details whilst on a patrol of the Gatwick distribution center outside co ordination more signs of anti social driving more from the last time, this has been sent to the police already of what is happening in the area. I have asked the staff at coordination to see if they can see anything from Friday night 11th. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime / Recovery
12.09.2026 18:59:59 Locations County Oak Retail Park Details call came in from B&M saying that there is 3 females in store acting suspiciously, whilst the security was watching on CCTV noticed one female concealing item in there bag, they also had a trolley with 4 fleece rugs in, when I entered the store the females then started to act erratic and dumped 4 fleece rugs they made off in a white BMW VRN PF64HJZ. goods recovered £75 Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Damage Fence / Street Cleanliness
13.09.2026 11:45:35 Crawters brook whilst on patrol I came across the fence in crawlers brook as been vandalised the wooden fence has been snapped both sections on the entrance to the park. Escalated Maintenance Team (Jordan.soul@crawley.gov.uk)	

Commentary	Report Type: Crime
13.09.2026 13:04:24 Locations Gatwick Road Details whilst on a patrol of crawlers brook I noticed a male and female sitting on the jetty which was fenced off, I approached them asking them to leave this area as it's unsafe hence why it's fenced off, as they walked towards me I recognised the male to be Melvin Cochrane a known shop lifter to manor royal, I did notice he had 2 bottles of wine on him and I knew that Sainsbury's local was just up the road, at the time I assumed the wine to have been stolen, I did go to the Sainsbury's local and I asked if they had a male and female in the store appropriately 10-15 minutes ago and I gave a description of the male, the store manager said yes and that he and the female had been in a few times today taking items. I asked the manager to report this via 101 as they have taken more items during the morning, Escalated Blue Light Security	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Anti-Social Behaviour / Dangerous Driving
13.09.2026 17:23:52 Locations Napier Way Details whilst on a patrol of Napier way and surrounding business especially outside of rentokil and allaero signs of antisocial driving taking place. Escalated Blue Light Security (steve@bluelightgroup.uk)	

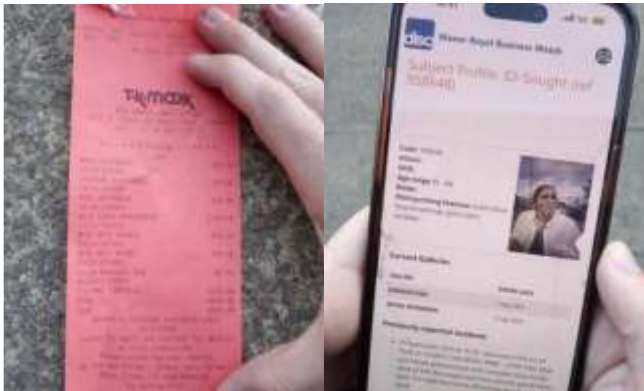
Commentary	Report Type: Crime / Recovery
15.09.2026 17:39:32 Locations County Oak Retail Park Details whilst on a patrol we received a call from B&M saying they had a male running out the store with a trolley load of goods, black male dressed in a white and black checked shirt with matching shorts with a baseball cap with sunglasses on baseball cap, the store worker chased the individual and got the items back, the guy went into a waiting black BMW and made off from county oak. we have asked that this is to be reported via 101. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Crime
17.09.2026 12:58:44 Locations Acorn Retail Park Details whilst on a patrol I received a call from B&M saying a male in a mobility scooter was attempting to steal cleaning products, I then located this male at the acorn retail side in Aldi, I informed the store that they have a known thief inside, the male then left the store, I was unaware of the theft of wine but the male I know as Jamie did not give the wine back acting all innocent, he did meet up with a female so a possible swop over took place. I asked the store to report this via ,101 small body cam footage available not the of the theft. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime / Recovery
20.09.2026 12:10:07 Locations County Oak Retail Park Details Received a radio call from TK Maxx to say they had just had a male attempt to shoplift. The male had left the area by the time I arrived but he attempted to take 4 fragrances and headed straight to where they were when he went in store according to the LPO. Value of items recovered - £67.96. LPO is putting the male onto Disc. Escalated Blue Light Security (steve@bluelightgroup.uk)	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

Commentary	Report Type: Crime / Recovery
20.09.2026 16:50:19 Locations County Oak Retail Park Details Received a radio call from TK Maxx about a money scam worth £600 in store. It seems to be the same woman that Ranger 1 has seen before when they attempted a theft at Boots in the past. The female was trying to skim money off when paying with cash and demanding the cash back to confuse the cashier. No stock was taken and the woman walked out of County Oak and got into a vehicle that then sped off, unfortunately I was unable to get the license plate number although it did look to be a foreign plate. Escalated Blue Light Security (steve@bluelightgroup.uk)	

Commentary	Report Type: Crime
24.09.2026 15:05:14 Locations County Oak Retail Park Details whilst on a patrol I received a call from B&M stating that they had just had 3 females in using fake bank notes, whilst they was being watched the police came on the radio asking if the 3 was still around, I replied to them saying yes, the police arrived and we all proceeded to TKmax where the females was then questioned by police. the police the determined that the other bank notes checked out and they let them off to go about the rest of the day. body cam footage available Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

Commentary	Report Type: Crime
25.09.2026 12:20:38 Locations Manor Royal Road Details whilst on patrol I received a call from the peoples pension situated next to the terrace pocket park, they asked me if I could come over as they have 3 tents that have appeared on the park, and the staff that sit outside for a break are feeling intimidated by them, as I was on my way I called papa 1 on the radio and they answered, I asked if the could join me at the location of the park, in which pcso Adam arrived and we started to see who and what was in the tents, unfortunately no one was in them but a lot of things laying about including an axe which was confiscated by the pcso and taken to the police station, no paper work was in any tent to identify the individuals all we know is they are male as a man sitting at the benches confirmed this. myself and the pcso went in to the peoples partnership just to give them advice on if they approach the building or staff outside to call the police and the rangers. and to inform the security that will be onsite at the weekends days and nights. Escalated Sussex Police (crimestoppers-uk.org) (Tel: 101)	

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MANOR ROYAL BID BUSINESS RANGER MONTHLY OBSERVATION REPORT

25.09.2026 12:44:37 Locations Manor Royal Road Details follow on from the tents in the terrace pocket park, I have had confirmation from Costa that they had a parasol stolen from their property, I have informed the pcso that was with me and he will retrieve this and return is as it won't fit in the rangers patrol vehicle. Escalated Blue Light Security (steve@bluelightgroup.uk)	
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Commentary	Report Type: Crime / Arrest
25.09.2026 14:44:02 Locations Manor Royal Road Details whilst on a patrol of manor royal road I was re checking the area of the terrace pocket park, as eleier that morning I reported tents on the green of the park. as I was at 13.40 re checking to see if anyone had returned I noticed 3 individuals one of which was known to me by the name of Lewis Scott I already knew that he was wanted from information given to me by the pcso's. I knew that the pcso was on the radio on this day so I called and said that Lewis Scott was one of the males in the tents, I was informed by the pcso Adam that police units was on the way and I asked if he wanted comenrty, to which he replied yes, so I informed over the radio of the direction and it took me into the flats on Dobson road shortly after I could hear police units and they arrived within minutes and went to the flat where Lewis was in as I directed the police to the correct door. a short time after Lewis Scott came out in hand cuffs and was taken away as he was on a prison recall. Escalated Emergency (999) 25.09.2026 17:02:26 Shops Costa Recovery £100 - £1000 Details this is a recovery for Costa, this is a recovery for a parasol that was stolen from Costa and found at the terrace pocket park where Lewis Scott was sleeping rough he was later arrested for prison recall the cost of a parasol is approx &500 according to the store.	  

Commentary	Report Type: Welfare
25.09.2026 17:10:54 Locations Manor Royal Road Details whilst leaving the blue light office I encountered a broken down van outside the library, this vehicle was causing congestion and I assisted by parking behind the van and re-directed traffic around the van, I also called the local pcso's to assist which they did, to he had blocked the lane with the police unit with lights activated. myself and the jack pcso pushed the vehicle out of the live lanes as recovery was on route. I then left the area. Escalated Blue Light Security (steve@bluelightgroup.uk)	